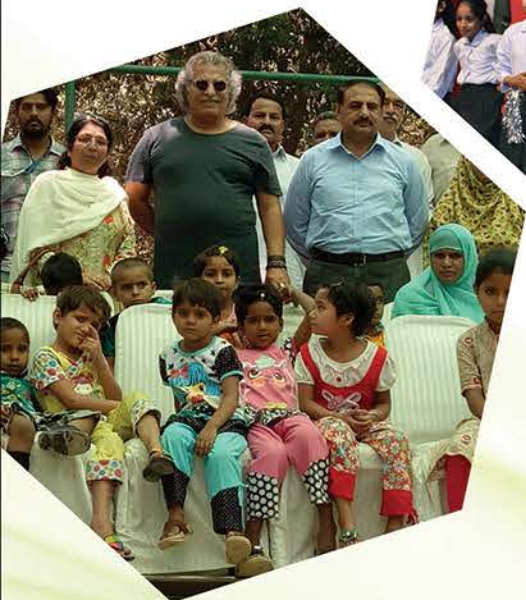




**Social Welfare &
Bait ul Maal Department**



Government of The Punjab



**Annual Performance Report
2017**



Social Welfare & Bait-ul-Maal Department
Punjab- Secretary Office
12M-Block Near International
Market Model Town Extension, Lahore
Ph: (042) 99232178-9



Nawabzada Tahir-ul-Mulk
Advisor to Chief Minister for Social Welfare

The mandate of Social Welfare Department is to uphold a 'people-oriented' approach and strive to provide members of the public with a wide range of welfare services, including services for the impoverished strata that include disabled and the elderly, rehabilitation and medical social services as well as family and child welfare services. Our welfare services cover a range of preventive, nurturing, supportive and remedial measures. We seek to allocate resources to the most needy to meet their basic needs and help them move from welfare to self-reliance. I sincerely hope that the public at large, the civil society including NGOs, the welfare sector and the business community will continue to forge partnerships with the Government in building up a welfare society in true spirit.



Haroon Rafique
Secretary Social Welfare & BM Department Punjab

The Social Welfare Department is striving hard to break the traditional mould and move towards more dynamic and focused interventions. During last couple of years the department has taken a new leap in providing facilities to the disabled and women, in addition to other marginalized segments of the society. The Department has also focused to revamp medical social services in the hospitals and have brought meaningful improvements in the skill development aspect of women through getting accreditation of TEVTA for courses conducted by Industrial Homes and Qasr-e-Behbood. The Department is poised to make further positive improvements in future.



Role of Social Welfare & Bait-ul-Maal Department (SW&BM)

Social Welfare & Bait ul Maal Department is working with the vision of providing an equitable & well-functioning Social Protection System anchored at the principles of empowerment & inclusion of all particularly the marginalized.

Functions of the Department

According to Rules of Business 2011, Social Welfare and Bait-ul-Maal Department performing following functions:-

- a) Registration, technical assistance and monitoring of social welfare agencies
- b) Social protection including institutional care, skill development and rehabilitation
- c) Registration, assessment, training, employment, and rehabilitation of disabled persons
- d) Eradication of social evils
- e) Coordination with and grant-in-aid to non-governmental organizations engaged in the field of narcotics control and rehabilitation of drug addicts
- f) Relief during calamities and emergencies
- g) Financial assistance to poor and needy through Punjab Bait-ul-Maal
- h) Administration of following laws and rules framed there-under
 - The Punjab Vagrancy Ordinance, 1958
 - Voluntary Social Welfare Agencies (Registration and Control) Ordinance 1961
 - Disabled Persons (Employment & Rehabilitation) Ordinance 1981
 - The Punjab Bait ul Maal Act 1991





Key Achievements 2016-17

Initiatives for Persons with Disabilities

For the purpose to help persons with disabilities Provincial Facilitation Cell was created in Administrative Department & the same way District facilitation Cells were established in each District. The Department has continuously & constructively engaged the visually impaired persons through its Provincial & District Facilitation Cells where all the necessary information about the recruitment process is being uninterruptedly provided to them.

3% quota in Public Sector

Provincial Departments and districts have made 3988 recruitments. Out of the total recruited disabled 2947 are Physical disabled, 351 are deaf and dumb and 690 are visually impaired individuals. In addition 860 visually impaired persons are also working as daily wages. So, at present 1550 visually impaired persons are on Government's payroll. Further, department has also initiated the process of recruitment of disabled quota against BS-05-15 in public sector on the similar lines.

3% quota in Private Sector

As it is impossible to adjust all the disabled in Government sector, parallel efforts to identify & enforce disabled quota under private establishment as per law were made. In this endeavour the Social Welfare & Bait ul Maal Department has collected a historically record amount of approximately PKR 20.25 Million from the private establishment in Punjab which did not employ disabled persons.



Registration & Assessment of Disabled

SW&BMD also started registration process of disabled persons. In first phase a comprehensive strategy were chalked out to identify the number or extent of visually impaired persons in the province. 18643 visually impaired persons have been registered in the first phase; the same effort will also be extended to register the other disabled persons.

Reforming Disability Assessment Process

To firm up the registration process for disability assessment, efforts have been made to revise the entire guidelines for disability assessment and as well as registration process for disabled. Renowned Specialists were on board for reforming of this process.

Identification of soft jobs for PWDs.

The Social Welfare & Bait ul Maal Department initiated an exercise for identification of soft jobs that could be easily performed as per the nature and extent of disability, in this context a committee constituted to submit suggestions and same has been summed up and shared with stakeholders. These are expected to be notified in due course.





Key Achievements 2016-17

Skill Development and Women Welfare

In the realm of new legislation the department completed whole array of processes leading to the enactment of Punjab Protection of Women Act 2016 & subsequent establishment of Violence against Women Centre at Multan & completed all the steps for the promulgation of Punjab Women Protection Authority Act 2017. The violence against women centre has been inaugurated by the Chief Minister on 25.03.2017 & the Punjab Women Protection Authority (PWPA) has been notified and started functioning under the Punjab Women Protection Authority Act 2017.

Skill Development Initiatives

The department took an initiative to certify and get recognized the courses of Sanatzars and Qasr-e-Behbood through Punjab Board of Technical Education first time institutional of Skill Development Courses. The Sanatzar and Qasr-e-Behbood Lahore were taken as a pilot projects for said affiliation. Currently 11 different courses of Sanatzar Lahore and 7 courses of Qasr-e-Behbood Lahore have been certified from TEVTA to contribute to the Chief Ministers vision to produce quality human capital through skill building. These institutions are now issuing recognized certificates first time since their inception.



Reforms in NGOs Sector

In pursuance of the National Action Plan, the department has carried out a large scale exercise to create data base of NGOs registered under the Voluntary Social Welfare Agencies (Registration and Control) Ordinance 1961. During this exercise, the department has geo tagged all the functioning NGOs which are 4747 & have deregistered 3776 NGOs which were not complying with the legal obligations. In addition to this, Standard Operating Procedures (SOPs) for regulation of NGOs have also been framed and issued to field formation for effective regulation of these NGOs.

Medical Social Services Units

The department initiated exercise for remodelling of the existing Medical Social Services units and reformed these to align with modern practises for assistance, awareness and rehabilitation of the poor needy patients of the society.

Relief Services during Calamities & Emergencies

SW & BMD is mandated to provide relief during calamities and emergencies. Department has distinctive strength to register Voluntary Social Welfare Agencies under the Voluntary Social Welfare Agencies (Registration and Control) Ordinance 1961. More than 4500 NGOs performed relief services / activities for rehabilitation of flood victims during the year 2016-17 across Punjab.



Institutional Services

The Social Welfare & Bait-ul-Maal Department is managing number of institutions which are providing care and sheltered facilities to down trodden segments of the society including women, children, disabled, and senior citizens. Following services were provided by the each institution during the financial year 2016-17.

| <u>S.No.</u> | <u>Name of Institutions</u> | <u>Beneficiaries</u> |
|--------------|--|----------------------|
| 1. | Qaser-e-Behbood | 7007 |
| 2. | Old Age Home (Aafiat) | 240 |
| 3. | Centre for the Survivors of Violence against Women (VAWC) | 1077 |
| 4. | Shelter Homes (Dar-ul-Amans) in 36 Districts of Punjab | 15269 |
| 5. | Beggars Home Scheme | 3624 |
| 6. | Abandoned Babies Home (Gehwara) | 131 |
| 7. | Model Children Home (Orphanages) | 620 |
| 8. | Home for Destitute Girls (Kashana) | 235 |
| 9. | Centre for lost Runaway & Kidnapped Children (Nigheban) | 646 |
| 10. | Mother & Children Home (Dar-ul-Falah) | 230 |
| 11. | Socio Economic & Rehabilitation Centres (SERC) for women and juvenile Prisoners. | 7511 |
| 12. | Shaheed Benazir Bhutto Human Rights Centres for Women | 4391 |
| 13. | Centre for Mentally challenged Children (Chaman) | 41 |
| 14. | Home for Disabled (Nasheman) | 73 |
| 15. | Half way home (Dar-ul-Sakoon) | 44 |
| 16. | Drug Rehabilitation Centre | 410 |
| 17. | Model Drug Abuse Centre | 4878 |
| 18. | District Industrial Homes in 36 Districts of Punjab | 33138 |





Social Welfare Training Institute

Social Welfare Training Institute, Lahore was established with an aim to organize pre-service and in-service training courses for the officers and officials of the Department. The Institute holds short and long term training programmes in the fields of community development, project planning, management skills, financial management, gender empowerment and sustainable development goals etc. Around 317 Officers and Officials were trained in differing courses during FY 2016-17.



Development Portfolio

Social Welfare & Bait ul Maal Department achieved 96.68% utilization of funds during the Financial Year 2016-17. The major tasks accomplished during the financial year 2016-17 are as under:-

- Constructions of VAWC centre at Multan under the scheme "Establishment of Centre For the Survivors Of Violence Against Women At Multan (VAWC)"
- Construction of building of District Industrial Home at Vehari,
- Construction of building of Shelter Homes in 5 districts of Punjab (Phase -III) Chakwal, Okara, Jhelum, Attock, Mandi Bahaudin.
- Establishment of Qasar-e-Behbood at Sialkot
- Remodelling of existing Shelter Homes (Dar-ul-Amans) in 36 districts of Punjab
- Establishment of District Industrial Home (Sanatzar) at Chiniot & Nankana Sahib
- Establishment of Mini-Sanatzars for Home Based Workers in Jampur (Rajanpur) Shahpur (Sargodha), Mureedkay (Sheikhupura)



Punjab Bait ul Maal

The main purpose of Bait ul Maal is to help poor, needy, destitute and neglected segment of society in a respectable way. During the financial year 2016-17, following targets was achieved.

- Rs. 2,61,71,500/- among 2556 poor & deserving people such as widows, Senior Citizens & Destitute etc was distributed.
- Punjab Bait ul Maal has fixed 10% of its budget grant for the betterment of the disable people. Rs. 5,084,500/- have been distributed amongst 453 disable persons for their welfare and rehabilitation.
- Rs. 46,21,750/- were given to 275 needy and orphan women as marriage grant enabling them to marry their daughter/sister's respectfully.
- Rs. 40,30,800/- were distributed amongst 204 students as Educational stipend for poor and needy student.

Punjab Welfare Trust for Disabled (PWTd)

- Punjab welfare trust for disabled has launched state of the art educational and training programs for the benefit of the special children/persons. An amounted to Rupees 63,126,800/- was disbursed, including financial assistance to partner NGOs and contribution towards various Educational Programs launched
- Around 110000 disabled persons were benefited directly or indirectly by the trust during the year 2016-17.





Policy Framework

- Drafting & submission of Punjab Policy for Disabled Persons.
- Drafted Social Welfare Policy.
- The drafting & submission of Bill for the Senior Citizens.

Institutional Strengthening and HR Development

• Recruitment

65 Social Welfare Officers / Medical Social Officers have been recruited through PPSC for smooth functioning of the department. Apart from this, Thirty six (36) Psychologists and Twenty five (25) Women Medical Officers have also been recruited for smooth functioning of the Shelter Homes all over Punjab.

• Promotion

On recommendation of Departmental Promotion Committee seventeen officers (17) have been promoted to Grade-18 on regular/ officiating basis.

• Inquiry Cases

24 inquiry cases have been decided during the financial year 2016 - 2017.

• In-service Training

65 Newly recruited social welfare officers under went induction training at MPDD and social welfare training institute.

Observance of International Days

Celebration of important days such are Women's Day, Independence Day, International Day for Special Persons, White cane safety day, Universal Children's Day etc.

Next Year Work plan

- Implementation of ADP portfolio FY 2017-18
- Information Management System for disabled
- Establishment of Home for Disabled at Faisalabad and Bahawalpur
- Institutional care services for vulnerable segment of population and Infrastructure development of existing services outlet.
- Reform interventions into existing service delivery structures.
- Up-gradation of skill development institutions
- Research studies for exploring new avenues for social development.
- Regularization of Superintendent SBBHRC
- Restructuring of Medical Social Services Projects (MSSPs) and Community Development Projects.



Success Stories, Struggle for Rights

Yasmeen was one of the aggrieved women whose brothers usurped the inherited property. She tried her best to take her share from her brothers but they were reluctant to give her legal right. She approached shaheed Benazir Bhutto Human Rights Crisis Centre for Women Lahore working under social welfare department and asked for legal advice and help. She was provided services of lawyer from the platform of and the case was successfully pursued by the Center. Due to the resilient efforts of the centre, her brothers agreed for out of court settlement after seeing that they are about to lose the court case. The agreement not only saved time but amicably resolved the issue. On 24th Aug 2017, her brothers gave her a cheque amounting to Four million rupees. She was extremely thankful to Women Centre and its efforts that she said:-

“I am thankful to Crisis Centre for guiding me about my rights and for providing me excellent service. When I visited the Centre I was not sure that I will be able to get my share from my brothers. But today I am so happy that I have got my share of inherited property. Long Live Crisis Centre” (Shaheed Benazir Bhutto Human Rights Crisis Centre for Women, Social Welfare and Bait ul Maal department Lahore)



Success Stories; Victims turning into Survivors

Ms. Zahra Asghar, registered her case in VAWC Multan on the account of physical abuse by her husband and mother in law. Her husband blamed that she had strong contact with spiritual healers and she was involved in magical activities. Her husband snatched her daughter. She demanded her daughter's custody. The case was referred to Prosecutor who decided the case in her favour and handed over her daughter to the victim. After legal remedy, she was referred to counselling officer for mediation. A series of couple session as well as family sessions was conducted. Now, both are living happily and are thankful to VAWC (Violence against Women Center (VACW), Multan), Social Welfare and Bait ul Maal Department